



Date: 1.5.2019

To: Commissions Secretary, Office of the Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: 47 C.F.R. 64.2009(e) Certification and Compliance

To Whom It May Concern:

Attached please find a copy of our CPNI communication sent to every VOIP/broadband customers
A long with our privacy notice which is also posted on our web site.

A few limited and trained employees have access to records and as a small company we do not work with
any outside marketing agencies and do not do internal marketing utilizing CPNI from our customers.
Social Security numbers are not maintained of office systems and EIN's are not matched with CPNI
data from our customer service data base.

As President of West Central Ohio Internet Link, LLC, I am also Director of Network Operations. I
have, in place, excellent secured operations that limits the ability to match data with customers and each
of my network employees know the CPNI laws and sign confidentiality paperwork to assure compliance.
Thank you,

A handwritten signature in black ink, appearing to read "Mike O'Connor". The signature is fluid and cursive, with a large "M" and "O".

Michael J. O'Connor
President WCOIL, LLC
419.229.2645 X 1010
mike@wcoil.com

cc: file